GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4303
ANSWERED ON:21.04.2005
OVERCHARGING BY TTEs
Pingle Shri Devidas Anandrao

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware that Travelling Ticket Examiners overcharge from the passengers particularly travelling in Panchvati Express in Maharashtra; and

(b) if so, the number of such cases reported and the action taken against TTEs?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) & (b): The ticket checking staff charge the passengers travelling irregularly e.g. travelling without ticket, travelling in reserved coaches with unreserved tickets without permission, travel ling with monthly season tickets in trains and coaches not permitted for Monthly Season Ticket holders, travelling in superfast trains without superfast surcharge ticket, etc . Panchavati Express has been converted into superfast train with effect from 15.11.2004. Monthly Season Ticket holders need to have superfast surcharge ticket also alongwith their Monthly Season Tickets. Ticket checking staff will charge penalty if superfast ticket is not purchased. However, where ticket checking staff are found wrongly charging the passengers they are taken up suitably. Regarding number of such cases, it is mentioned that no separate statistics is maintained.